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Consolidated Services Group, Inc. (CSG) and their CHN PPO division expand into new Hamilton, NJ facility

Consolidated Services Group, Inc. ("CSG") has more than 25 years experience in the Medical Claims Management industry and provides Managed Care, Utilization Review, as well as a proprietary PPO to auto liability, workers' compensation and group health insurers.

In 2005, CSG acquired CHN PPO, a leading northeast regional preferred provider organization ("PPO") that services New Jersey, New York and much of New England through its URAC-Accredited network of over 100,000 participating provider locations including 16,000 provider locations in their New England network, Northeast Health Direct ("NHD"). As CSG's Proprietary PPO, CHN has been ranked #1 in NJ by NJ Biz for ten (10) consecutive years, 1998-2007. For over 15 years, CHN has been developing PPO networks for their clients who represent Insurance Carriers, TPA's, Counties, Municipalities and School Boards.

Today, CSG operates as the largest privately owned Managed Care, PPO and Utilization Review Company on the East Coast. Consolidated Services Group is now comprised of:

- Over 520 medical, technical and support staff
- Over 100,000 PPO provider network locations in the Northeast
- Over 150 Nurses on-staff
- Over 40 multi-specialty Medical Directors
- Over 1,200 Nationally Accredited IME Network Providers
- State approved Peer Review Organization in Pennsylvania
- State approved Managed Care Organization (MCO) in New Jersey
- State approved Pre-Cert/Decision Point Review Plan in New Jersey
- State approved Managed Care Organization (MCO) in Connecticut
- URAC Accredited for Case Management and Health Utilization Management
- URAC Accredited PPO Network with Credentialing
- Patented Medical Claims Management Software, MEDLOGIX®

CSG called on the team at USA Phone.Com to fit out their new Hamilton facility with new phone equipment. Gregory Gutos, GM of USA Phone.com, stated the new site had specific requirements, including 225 phones and data work stations. USA Phone contracted and provided the voice / data wiring and the communications system.

As clients of USA Phone for the prior 7 years in Cherry Hill, NJ, CSG's Hamilton requirements included equipment that would network with the current Cherry Hill regional office, where they have 150 phone stations. The Corporate goal is to establish a complete uniformed solution where callers can seamlessly be transferred to any employee between any office on a "networked" solution, enabling customer callers to the fastest expert service!

Tiffany Rowan, Corporate Facilities Manager of CSG, stated "USA Phone.com assisted us 7 years ago when the original CSG equipment vendor we contracted with could no longer supply us with our needs... We called the manufacturer who suggested USA Phone.com. It turned out to be a positive choice for CSG."

For information on CSG, please call one of our four (4) Branches:

- CSG, INC. - Corporate Office, 1240 South Broad Street, Suite 200, Lansdale, PA 19446 (888) 243-7900
- CSG, Inc. - New Jersey Regional Office, 3 Executive Campus, Suite 100, Cherry Hill, NJ 08002 (800) 486-5114
- CSG, Inc. - Hamilton Office, 300 American Metro Center, Suite 170, Hamilton, NJ 08619, (800) 293-9795
- CSG, Inc. - Connecticut Office, (Northeast Health Direct), PO Box 435, Marlborough, CT 06447 (800) 423-6619

